



Date :

Jerusalem Hotel Travel Rates Agreement 2021

- Jordan Tour 7 Days
- VIA JORDAN / Makah (Omrah)
- Individual Room

Dear Sirs.

We would like to take this opportunity to thank you for choosing Jerusalem Hotel Jordan

We are looking forward to our close partnership over the forthcoming contract season and we are delighted to forward you our 2021 Annual Contract Rates.

Kindly review, stamp, and sign this contract, as our receipt of your signed contract will confirm your rates and conditions offered as well as loading the offer on our reservation system.

We look forward to our fruitful collaboration and to welcoming your guests to the Jerusalem Hotel / Amman-Jordan.

It gives us great pleasure to offer you the following Rates applicable for **Tours** bookings for the 2021 upcoming Season.

1- Room added privileges (Free Of Charge):

- Complimentary high-speed internet access.
- Complimentary coffee tray & water in rooms.
- Free access to the health club.
- Free access to the Sauna, Jacuzzi, & Steam Room.

2- Rates Conditions:

- All rates are in USD / Euro Currency (net and non-commissionable). All accommodation rates are inclusive of the service charge and sales tax.
- Where the operator does not have an allotment in place, all reservations must be requested from the hotel, and are subject to availability.
- These rates predominantly apply to all markets except Jordanians.
- Rates are not applicable for meetings, incentives and corporate business and are not valid during major fairs, exhibitions and conference periods.

- Rates can only be used in conjunction with an international travel package. Use of rates via electronic media, including the internet, is not permitted without prior written consent **from Jerusalem Hotel & Suites.**

3-Cancellation and No-Show Policy

- In case of no-show on arrival date, the whole stay will be automatically charged as per the original booking meal plan Fees Are Not Refundable But it can Be Extendable **for the same year.**
- All non-refundable deposit requests are not subject to the above mentioned cancellation policy.

4- The published prices for flights, Transportation and Full Board:

* - Includes the prices of accommodation, meals, travel cards, and transportation with expenses according to the announced program:

- Via Jordan 7 Days **(3150)Euro** As Per Attached
- Via Jordan /Makah (Omrah) **(3950)Euro** As Per Attached

Room rates:

	Standard Room
Per person rate on FB basis	160 €
Per Two person rate on FB basis	190 €
Junior Suite Supplement	350 €
Family Suite Supplement	610 €

All the above prices are shown per person in US Dollars (USD) and (Euro)

It includes a reservation fee

Note:

* - When booking on (www.booking.com), the withholding fee rate is 17.5%

* - In the event that the reservation is made directly on the hotel website, the beneficiary is exempt from the fees (17.5%)

5-Meals Time Table:

- Breakfast time : From 07:00 to 10:00
- Lunch Time : From 13:00 to 15:00
- Dinner time : From 19:00 to 22:00

6-Rooming List:

The travel agent shall submit to the second party a final rooming list together with the flight details, time of arrival and meal requirements, at least **14 days** prior to the arrival date. Notwithstanding article (3) mentioned above, Should the travel agent fail to supply such information as specified, the hotel reserves the right to release all rooms booking without holding any responsibility and without prior notice, unless agreed otherwise in writing.

7-Check-In & Check-Out:

Check-in time is after 15:00 hours and check-out time is 12:00 hours. For late check-out the following extra charges will be applied:

Until 15:00 hours: USD 15.00 per person subject to availability

Until 18:00 hours: USD 20.00 per person subject to availability

After 18:00 hours: Contracted full rate shall be applied

This concession is under the strict restriction that the same clients are using the rooms and **subject to space availability and upon prior confirmation from the hotel.**

8-Overbooking/Walkout:

In the event of overbooking, the hotel will secure, and the tour operator agrees to accept, alternative accommodation of an equal standard and category but is not liable to pay compensation to the tour operator or to any passenger.

9-General Conditions:

- The laws of the Hashemite Kingdom of Jordan govern this Agreement.
- Abbreviation: BB = Bed & Breakfast
HB = Half Board (Breakfast & Dinner)
FB = Full Board (Breakfast, Lunch & Dinner)
- **Once the Tour Operator/Travel Agent Brochure is made available, Hotel would appreciate receiving a copy.**
- **The hotel requests the following information after requesting the reservation and 14 days before arrival:**
 - Name of individuals
 - Numbers of guests, number of rooms, kindly specify type of rooms and features (i.e. smoking or non-smoking, handicapped, suite, twin, double etc.)
 - Meal plan
 - Number of days
 - Expected arrival/departure time
 - Special requests such as VIP treatment, special function etc.
- These prices were granted to the "Tours" a special agreement that covers part of the investment that "Jordan Tours" will promote
- The Hotel reserves the absolute right to unilaterally terminate, without prior notice or compensation, any agreement which is incompatible, in terms of its purpose or cause, with the use of the let premises or which would be contrary to accepted standards of behavior or which might

disturb the peace or violate the policies of the hotel or any other ground whatsoever.

- The Hotel may terminate this agreement any time without bearing any responsibility if the operator violates any of his obligations mentioned in this agreement or related to reservations and payment of due amounts or dates. Such termination shall be made through a written letter sent to the operator's fax specified in the preamble of this agreement.

Force Majeure:

Neither party may be detained due to any act, omission, or circumstance due to an event outside of his control that that party has not avoided with reasonable effort, provided that the other party is notified in detail and in writing, as soon as possible after the aforementioned event, and that he takes reasonable steps to remedy the situation quickly and remove the cause Those acts, omissions, or circumstances.

These acts, omissions, or circumstances include, but are not limited to:

- Declared or undeclared war; Riots or civil unrest; Strike, lockout or strike action, affecting all or part of the hotel staff; fire, storm, and restrictions imposed by any government or public authority; Or any other reason reasonably outside the control of one of the other parties.
- Or any infectious disease that may occur and Covid 19.
- In the event that any legal instructions are issued by the authorities, they are imposed on both parties.

10-Special Conditions:

A) Payments:

Settlement of invoices shall be made according to agreed rates Payable in Advance By: (www.Booking.com), (Hotel Direct Booking) (PayPal) visa or MasterCard and (Key Entry by card Offline / Online) (As per Authorization) And and TT transfer in the name of Jerusalem **Hotel**

- For credit facilities & direct billing, the hotel credit application should be submitted, which will be subject to approval by the hotel's credit department.
- The Hotel retains the right to cancel all the booking as well as to refuse new reservations if he second party did not pay the outstanding balance or any requested amount by the hotel.
- No outstanding balance should be kept without payment whatever its amount was unless agreed upon in writing between the Hotel and the travel agent.
- All Payment well be in advance for mobilization and preparations
- If any cancelations are not refundable but it can be extendable for the same year.

B) Deposit:

The hotel reserves the right for any deposit amount to be paid and it is non-refundable based on full preparation for all groups of reservations in advance, after paying the fees for booking flights or rooms "The non-refundable deposit will not be returned when the cancellation occurs" but it can be extendable

C) Tax Fluctuations:

Should the Government either increase or decrease the percentage of tax collected on room and/or meal rates **Hotel** reserve the right to adjust the agreement rates accordingly without any need for any approval from the Second Party.

D) Confidentiality:

All information & rates contained in this Agreement is private and confidential and shall not be disclosed to third parties for whatever reason or purpose and shall under no circumstances appear net on any documents or be sold direct to the public.

Should all or some information and rates contained in this agreement be disclosed to third parties or appear net on any document or be sold direct to the public and not through package programs or authorized travel companies, the agreement herein will be voided without prior notice.

11- THIS AGREEMENT SUPERCEDES ALL PRIOR AGREEMENTS & OFFERS AND MAY NOT BE AMENDED UNLESS MADE IN WRITING AND SIGNED BY BOTH PARTIES

12-Conclusion Of The Agreement:

The current agreement becomes final between the two parties, the travel agent and the hotel, once the hotel receives the agreement (dated and duly signed attached with the commercial registration of the tourism company and a copy of the passport of the authorized signatory) in addition to the prepayment, it becomes effective.

We look forward to the pleasure of welcoming you and your guests to **Jerusalem Hotel**

Whether for business or leisure Our Pleasure

By filling the below information and signing it, I declare that I read all Six pages of this document carefully and understood it clearly, and accordingly

agreed to all provisions and terms mentioned, and therefore, I sign and stamp it to be full enforced from the date specified below.

Tourism company name:

Name of authorized signatory (with passport copy):.....

Commercial Registry copy:.....

Land phone :.....

cell phone :.....

Email:.....

Address.....

Jerusalem Hotel

represented by:.....

Date: